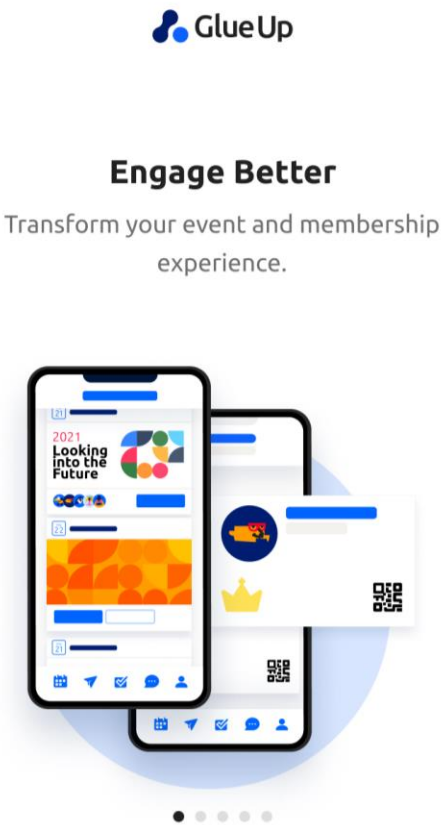
How to Use My Glue Our Member Engagement Hub

Engage with Our Community.
Via Desktop or Mobile.
Anywhere, Anytime.

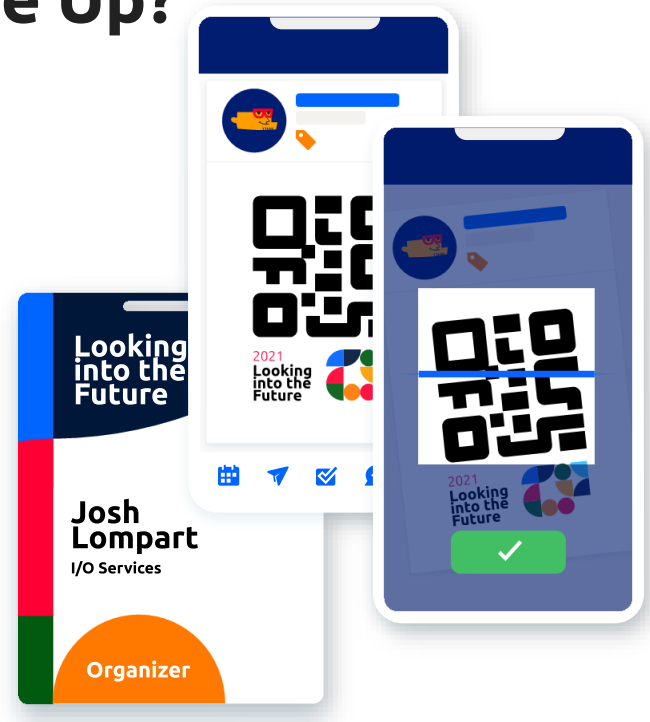
GlueUp



Try Pitch

Why Register an account on Glue Up?

- **1.** Find all our organizational activities on a single platform.
- **2.** Access your registrations to events and manage your membership information independently.
- **3.** Get access to your member benefits 24/7 and access member-only information.
- **4.** Have the ability to network with other members.
- **Use the My Glue app, to enjoy all of the benefits.**

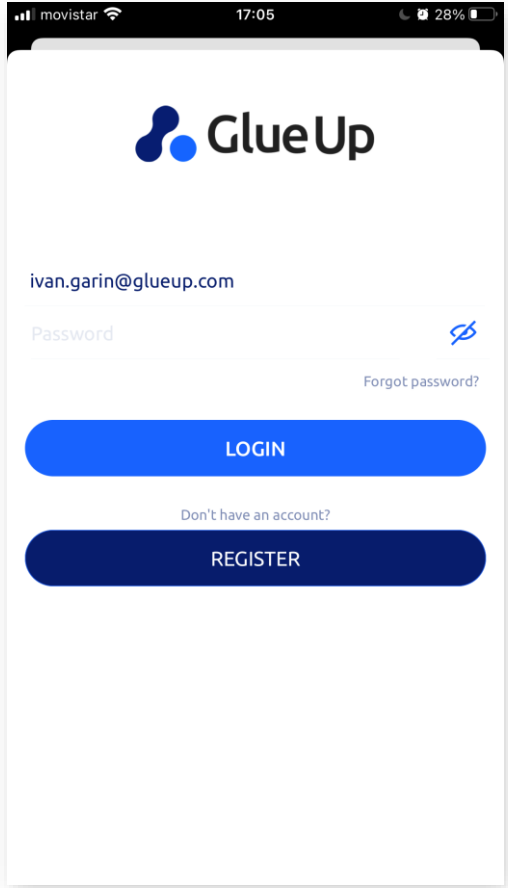


Try Pitch

How to get the mobile app?

- Download the My Glue App on App Store or Google Play
- If you are a new user, **register** you Glue Up account directly on the app. Otherwise, simply log in to your existing account.
- Start exploring My Glue app!
- ***Check the following 3 slides to understand how you should proceed based on your user status.***

Scan and Download here! >>

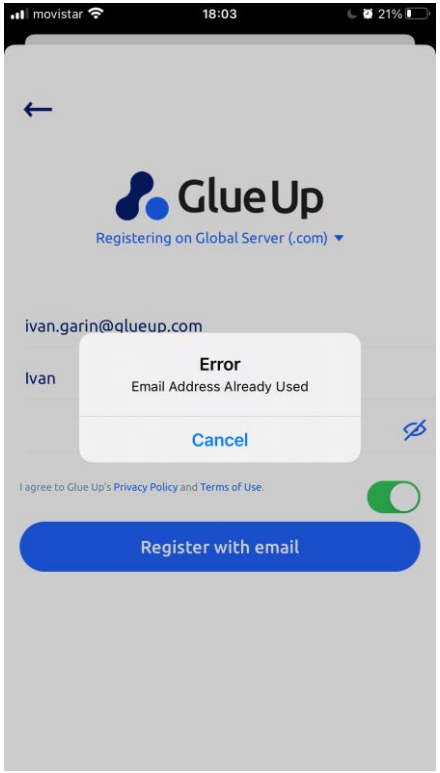


Try Pitch

Having errors to login?
Following possible errors and how to solve them.

Try Pitch

Possible Error #1

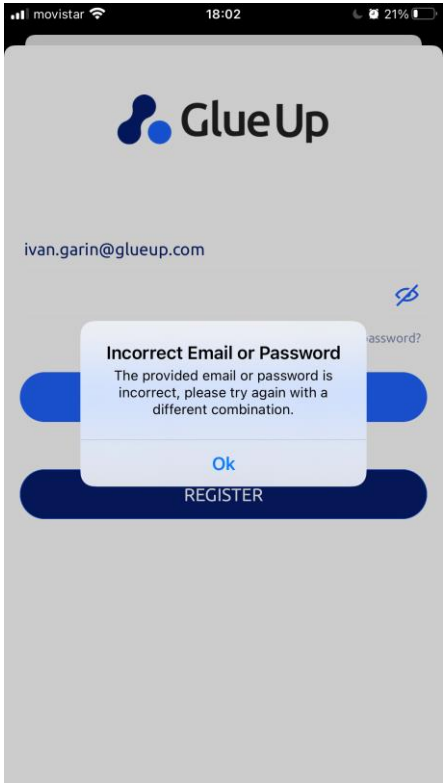


- Error message: **'Email Address Already Used'**
- Scenario: Register new account attempt
- Reason: However this email address already is associated with a registered Glue Up account

- Solution: Try to log in instead. Forgot password? Please refer to the next slide.

Try Pitch

Possible Error #2



- Error message: **'Incorrect email or password'**
- Scenario: Log in attempt
- Reason: You have successfully registered an account with this email before, but you are inserting in an incorrect password.

- Solution: Click on **forgot password** and follow the steps > check your inbox or spambox for auto email > Click on the email button > **follow instructions** > Reset password and log back in

Try Pitch

Possible Error #3

- Error message: **'Error - email address does not exist'**
- Scenario: Log in attempt
- Reason: You are trying to register, but this email has no account associated to it.

- Solution: try logging in again with another email that might have been used to register your account instead
- Solution 2: if you actually did not previously register an account, instead of logging in, you should be registering an account instead.

Try Pitch

If none of this works..

- Please reach out to your main contact at our organization:
    - Vlad.dutescu@emccromania.org
    - Mihaela.batrinca@gmail.com

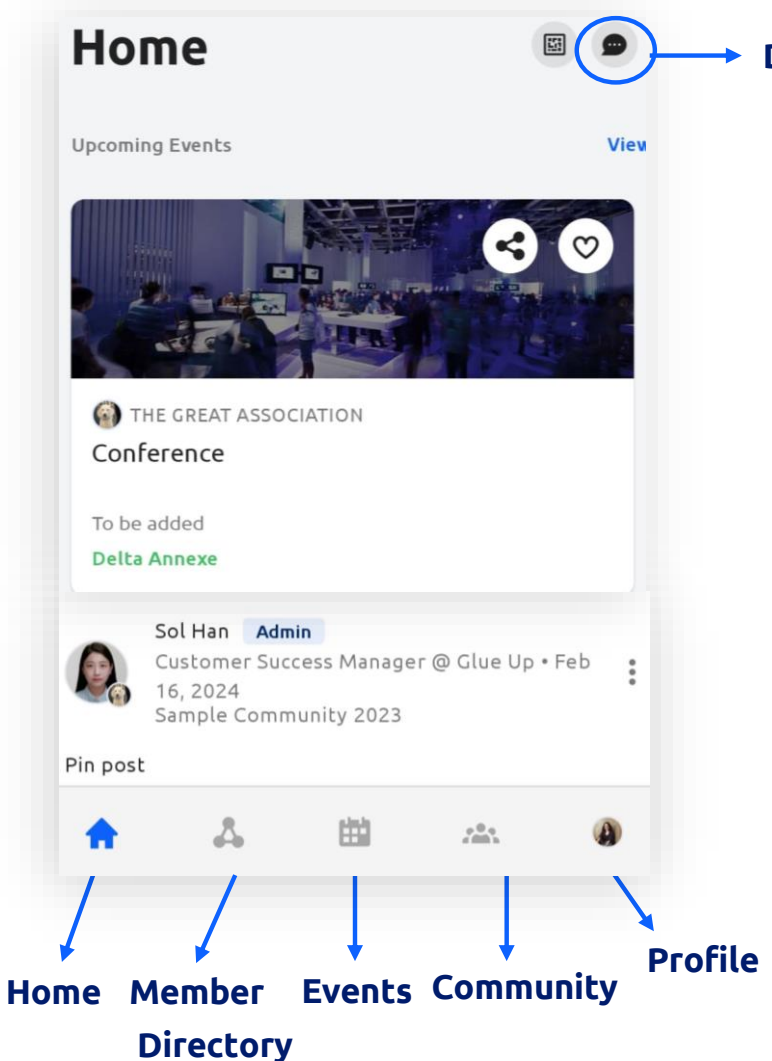
Try Pitch

Once logged in,
Access the same features
via the mobile app and desktop

Try Pitch

Navigate the menus (My Glue mobile app)

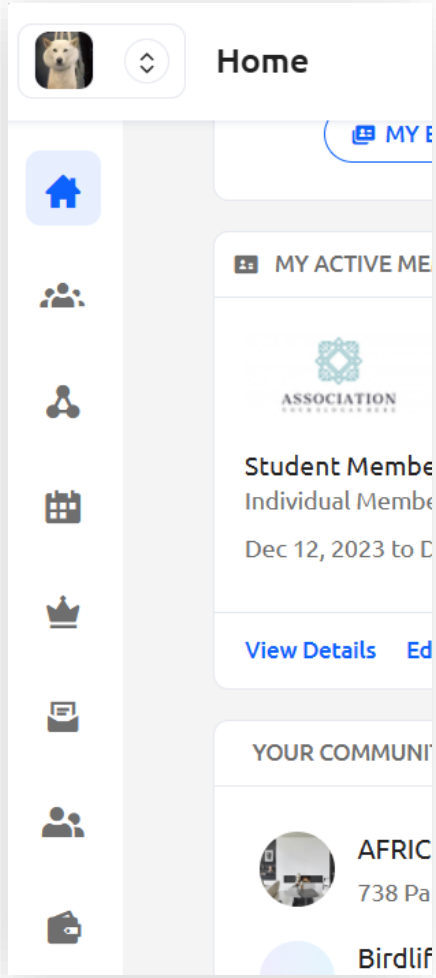
Glue Up's all-in-one Community Management Suite is the easiest way to build and grow your community through events, memberships & other digital tools.



Try Pitch

Top right corner on My Glue Desktop

Left bar on My Glue Desktop



Home Thread

Community

Member Directory

Events

Manage your membership

Subscriptions

Committee

Save your Payment details

Navigate the menus (Desktop)

Glue Up's all-in-one Community Management Suite is the easiest way to build and grow your community through events, memberships & other digital tools.

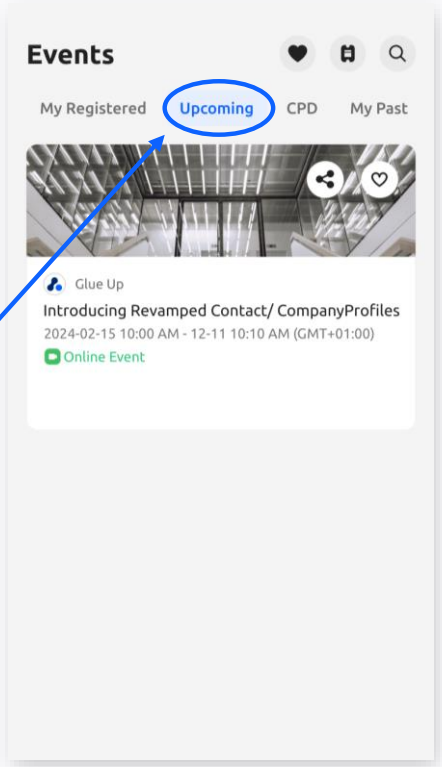
Try Pitch

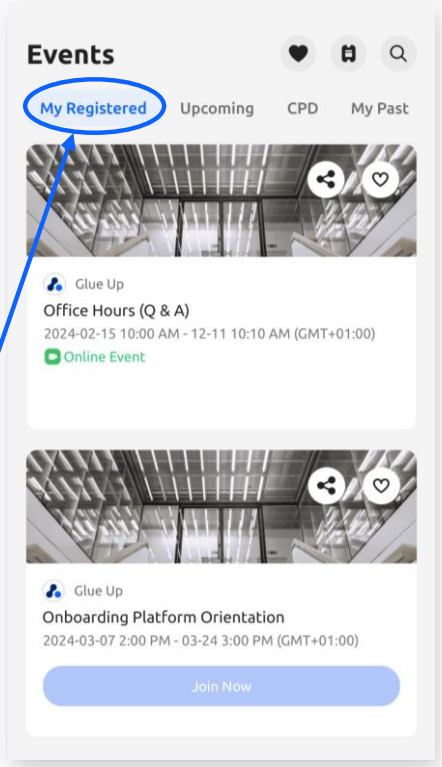
Access Upcoming, Current, and Past events information, and also your registration details.

Try Pitch

One place for all our organization events

Find updated information about your past and future events, access your registration, and engage with other attendees.





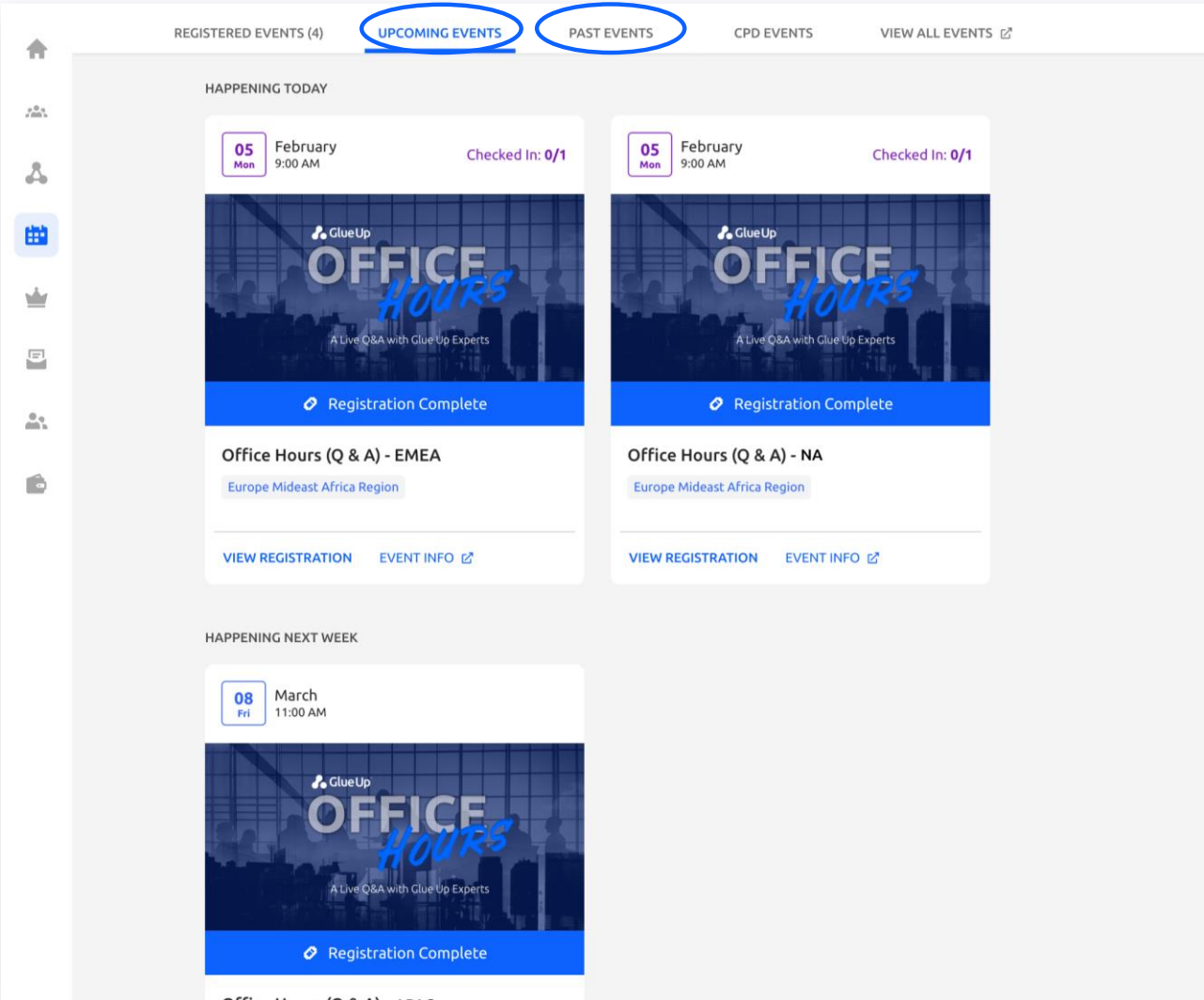
- **Browse through upcoming events**
- Click on the event title to find more information
- Click on Register to fill up the registration form

- **Find your registration**
- To edit registration details, please reach out to the event's public cont the event page or on the confiratmation email)
- If it is an online event, click on 'click to join' to access the event

Try Pitch

Discover upcoming events on Desktop as well

Find updated information about your past and future events and engage with other attendees.

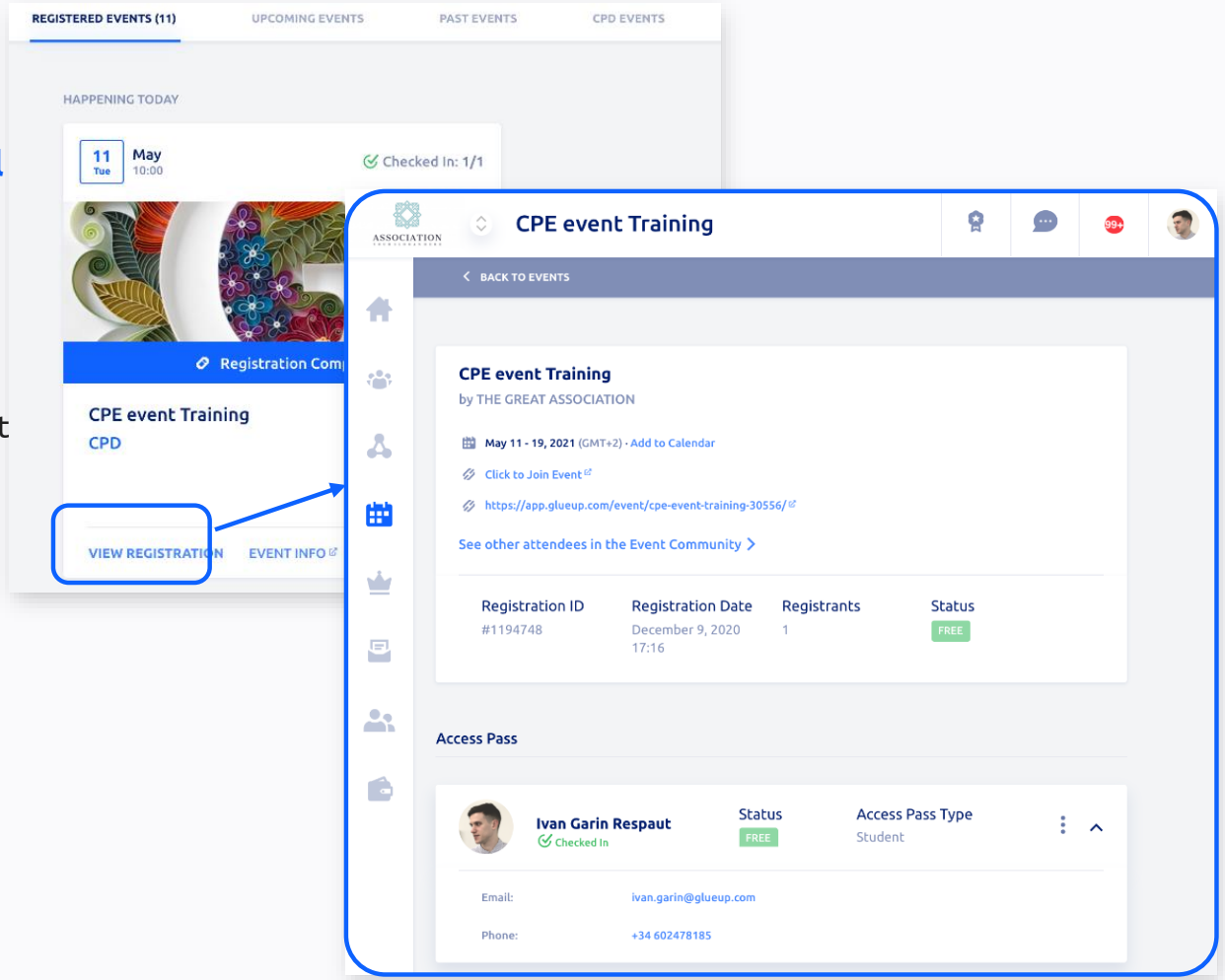


Try Pitch

Access your Organization upcoming and past events as well as your registrations

From your registration:

- Access the event link (online event only)
- Find out who are the other attendees and network with them



Try Pitch

Manage your member profile
Get access to member-only benefits

Try Pitch

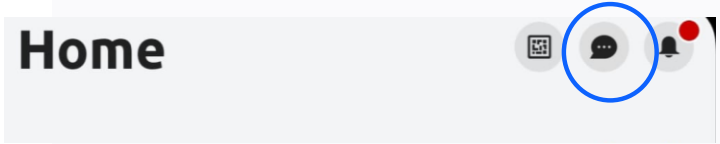
Direct Messaging

Talk with other Members

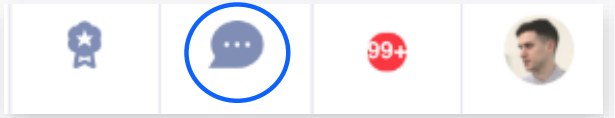
Develop lasting relationships wi
members, and be part of the
community!

1-on-1 Chats allow, Member to member

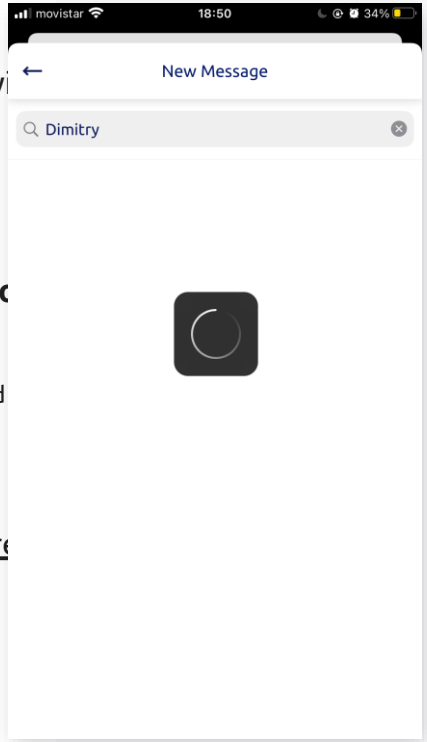
- The other member must be registered too
- Look for first or last name
- Functions include send a meeting re

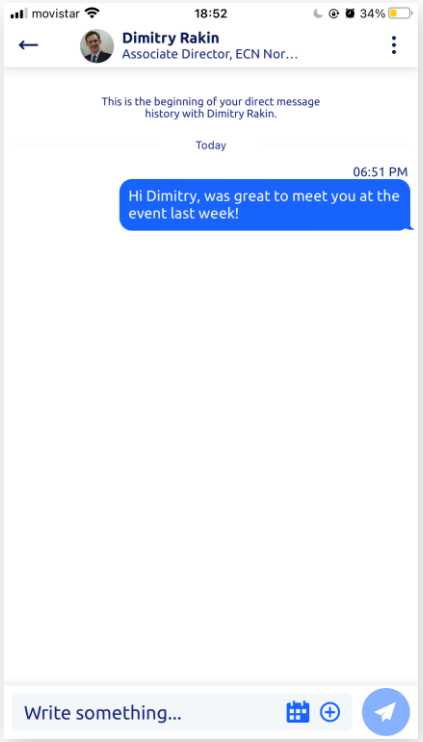


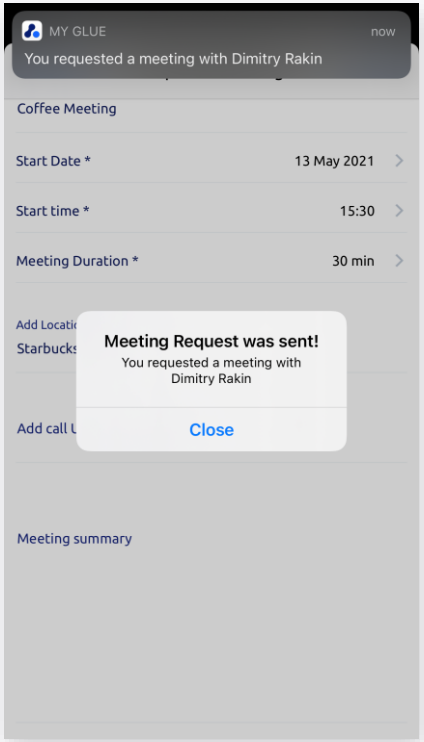
On My Glue mobile app



Top right on Desktop screen







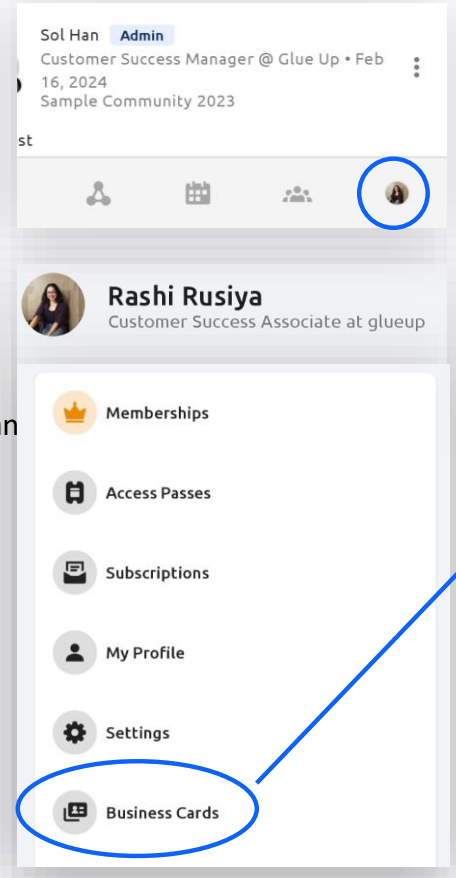
Try Pitch

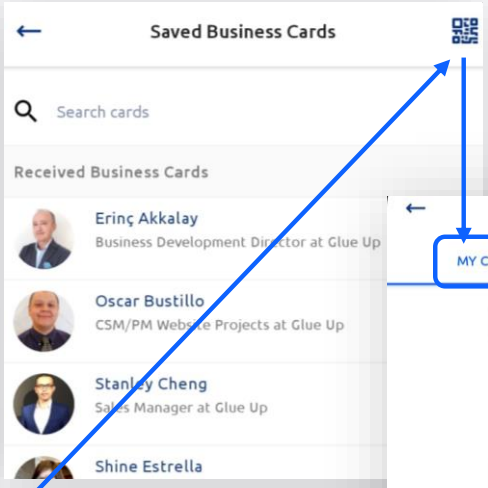
App - Digital Business Cards

Network with other members

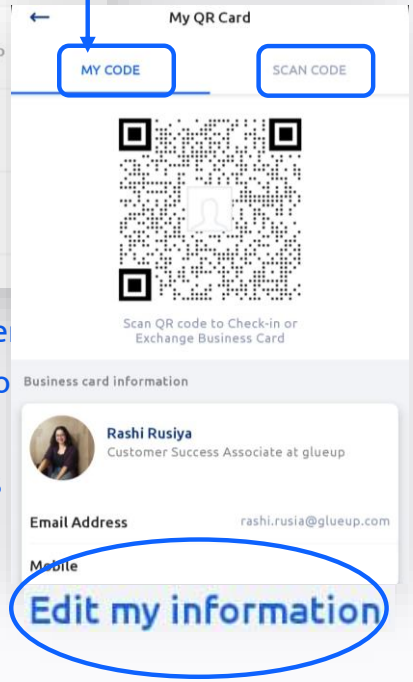
Manage the business cards collected, an edit your business card details

- Business Card Scanner
- Personal QR-Code
- Individual CRM





Find business cards othe members shared with yo and also edit what is shared on your business cards



Access business card section from your bottom right profile pic icon > Business cards

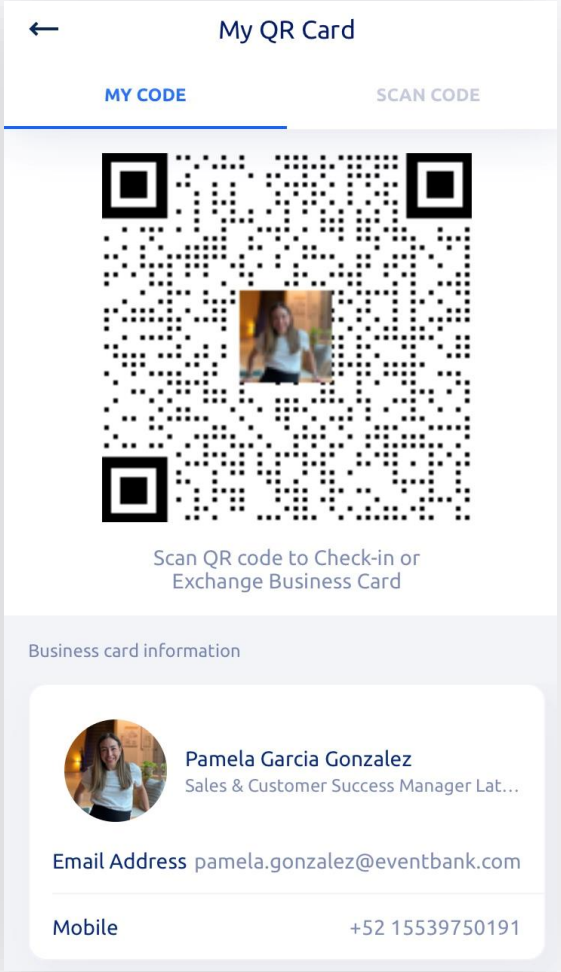
Try Pitch

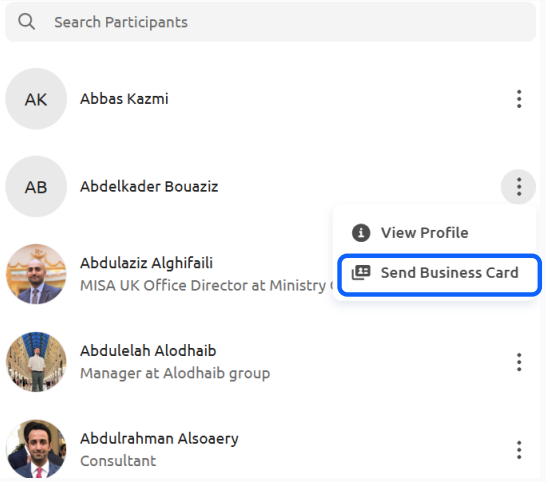
Share your Digital Business Cards

Network with other members

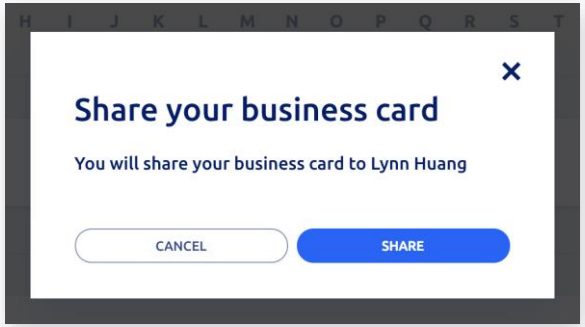
Create and share your own digital business cards, save contacts of your interest, and effectively network with everyone no matter where they are

- Tilt your phone horizontally to access either:
  - Business Card Scanner
  - Business Card QR code





Share your virtual business card with event attendees or community member



Try Pitch

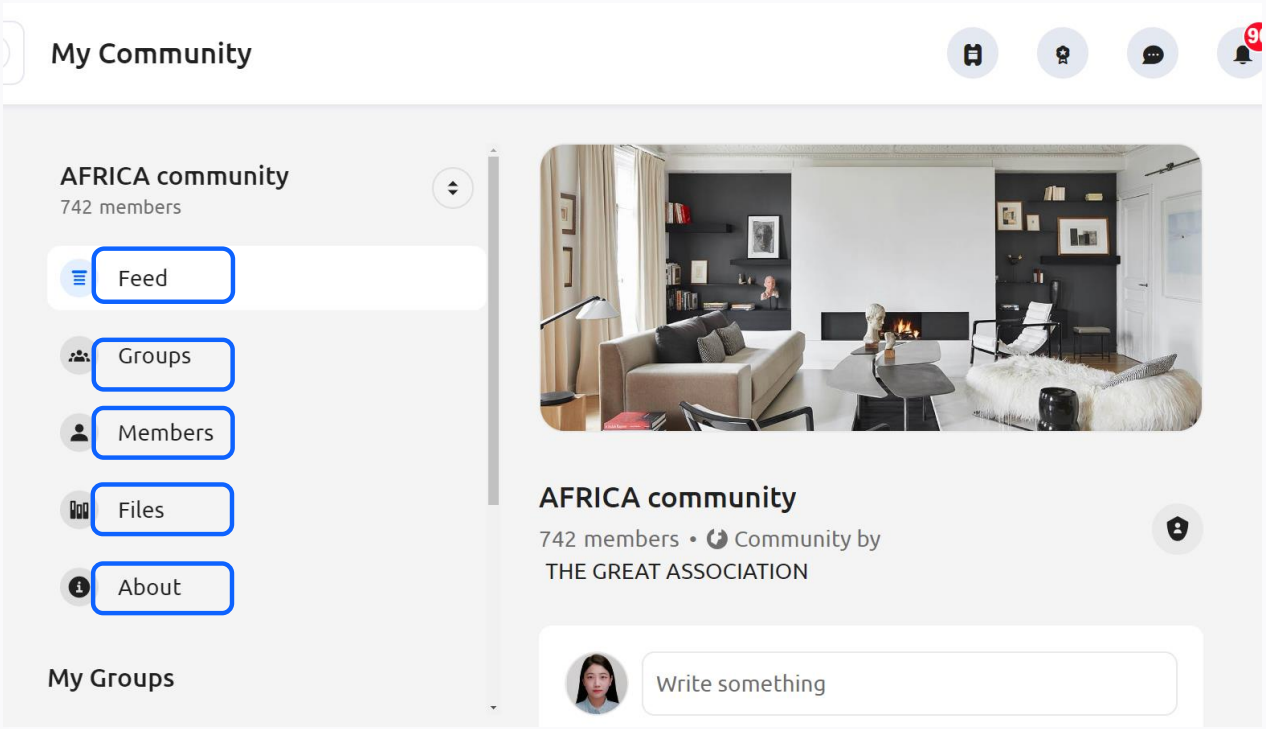
Community

Engage with your groups and community

Be part of the conversation form your community's dashboard.

- Find general information of your community and members
- View your groups
- Live wall
- Members directory

Community on My Glue Desktop



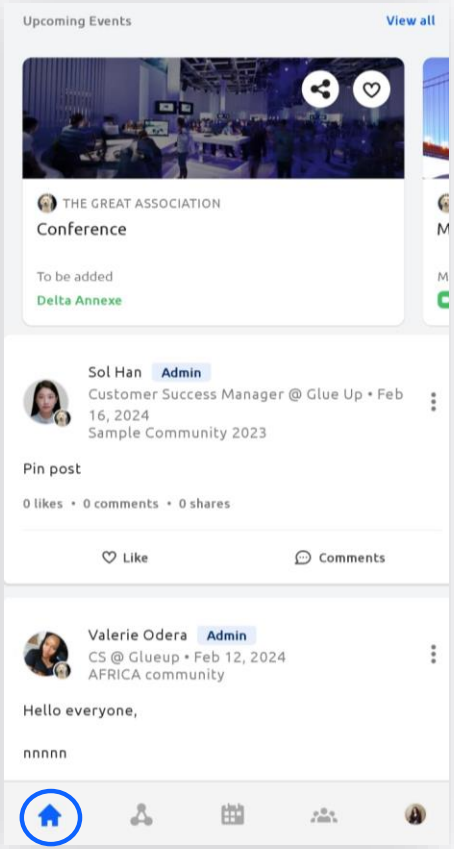
Try Pitch

Community

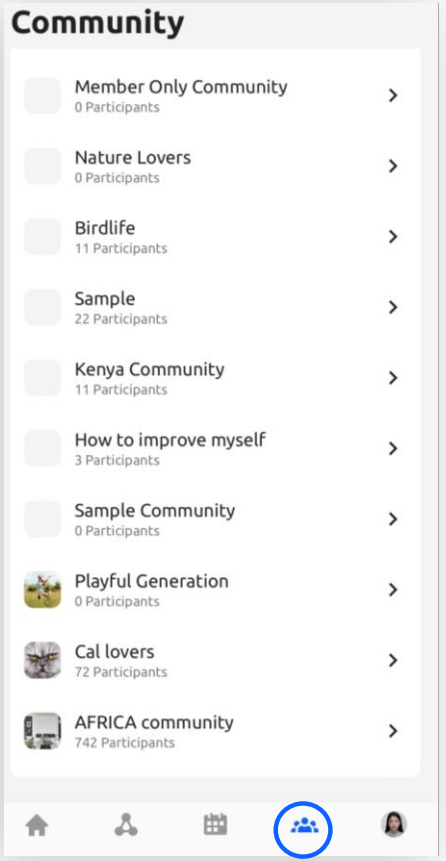
Engage with your groups and community

The commuity allows you to interact with other members

- On a main wall
- On a private group
- Via Direct Messaging
- Files shared by your organization also available there



On Mobile, main community wall is on 'Home' icon



All community list is on 'Community Icon'

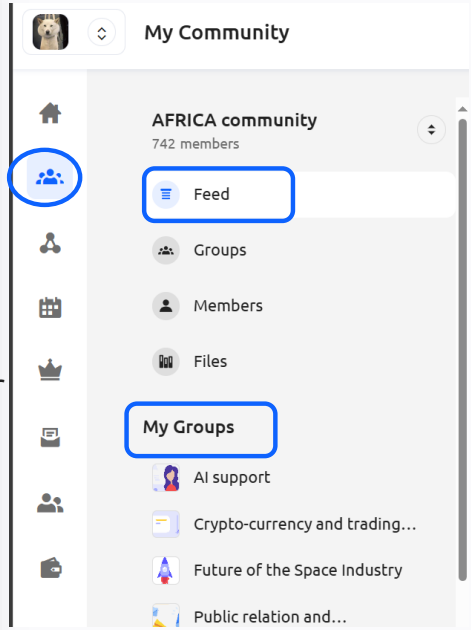
Try Pitch

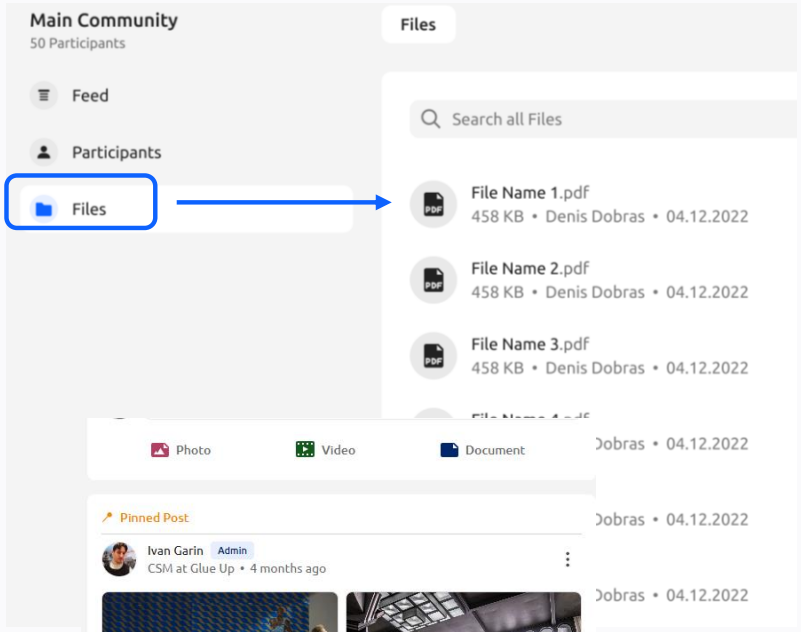
Community

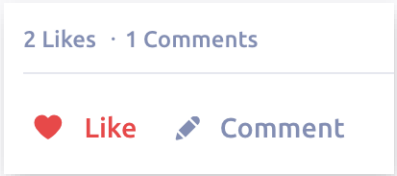
Engage with your groups and community

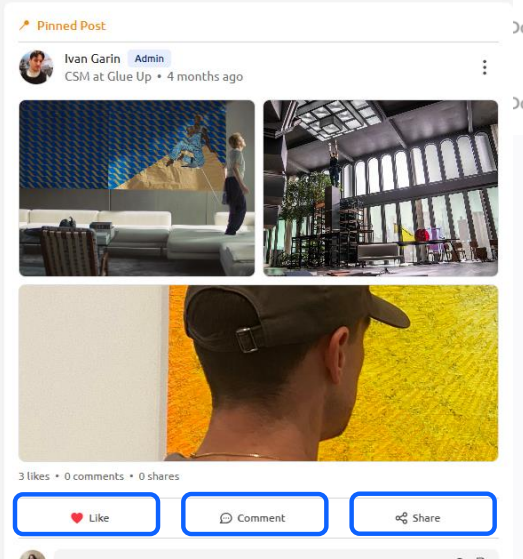
Be part of the conversation form your community's dashboard.

- Feeds (all members can access)
- My Groups > find your chapter and participate there
- Participants: find other community members
- Files: find files shared









Like, comment, share pics or files und
others' posts

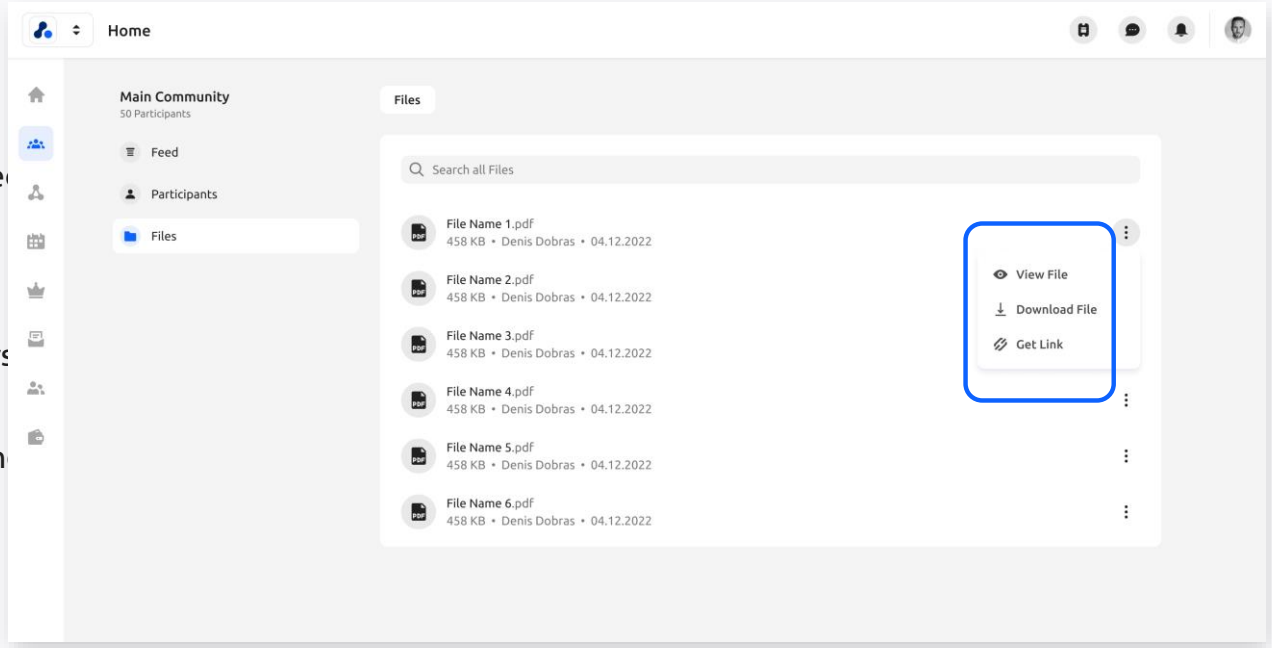
Try Pitch

Community

File Share Access

Find, save, share and pin files uploade
to your availability.

- Discussions: main wall (all members
  can access)
- Your Groups > find your chapter an
  participate there
- Members: find other members
- Latest org docs: find files shared



You can pin (bookmark at the top) files so you do not loose track of them

Try Pitch

Manage your preferences
Freely opt-in and opt-out

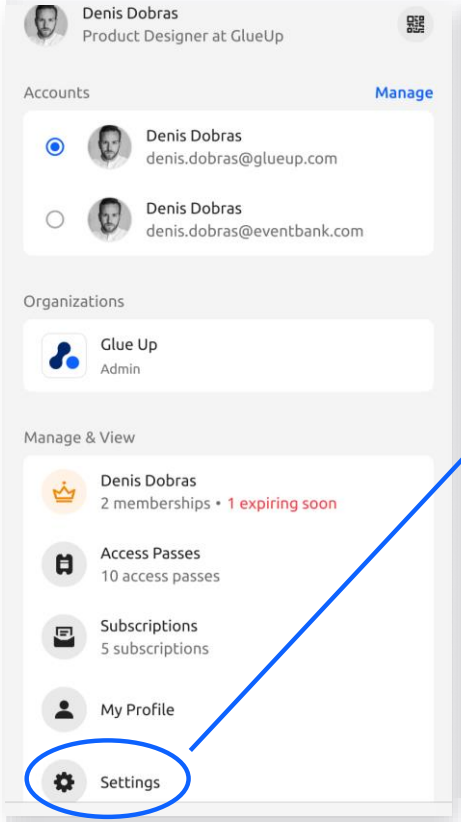
Try Pitch

Manage your Profile

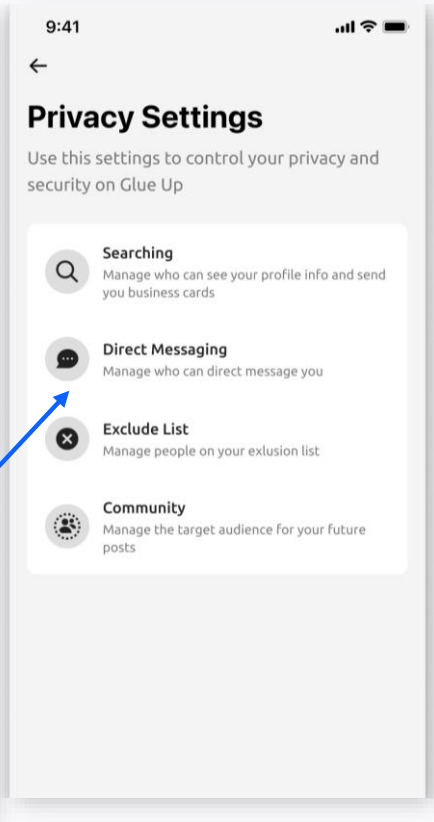
Adjust settings & preferences

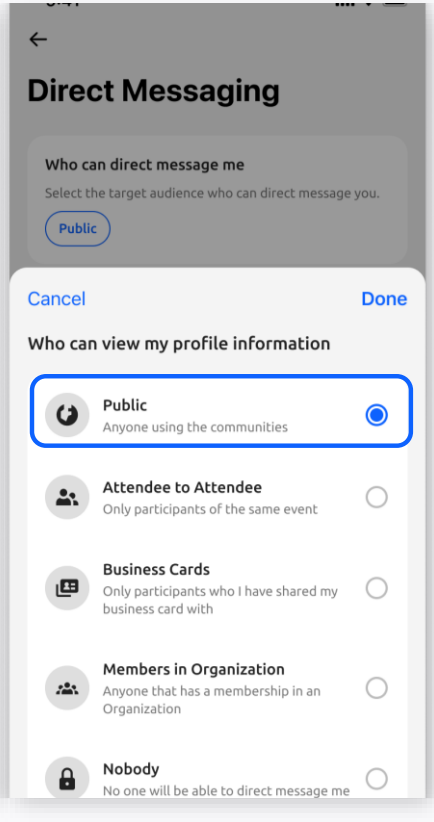
Personalize your profile settings, including:

- Profile information
- Payment Methods
- Notificaciones Preferences
- Member Directory Visibility
- Access to community or Direct Messaging
- Saved Business Cards



From Settings you can edit the functions you wish to enable





Go to privacy settings to opt-out of Direct Messaging

Try Pitch

Manage your Profile

Adjust settings & preferences (mobile)

Personalize your profile settings, including:

- Profile information
- Payment Methods
- Notificaciones Preferences
- Member Directory Visibility
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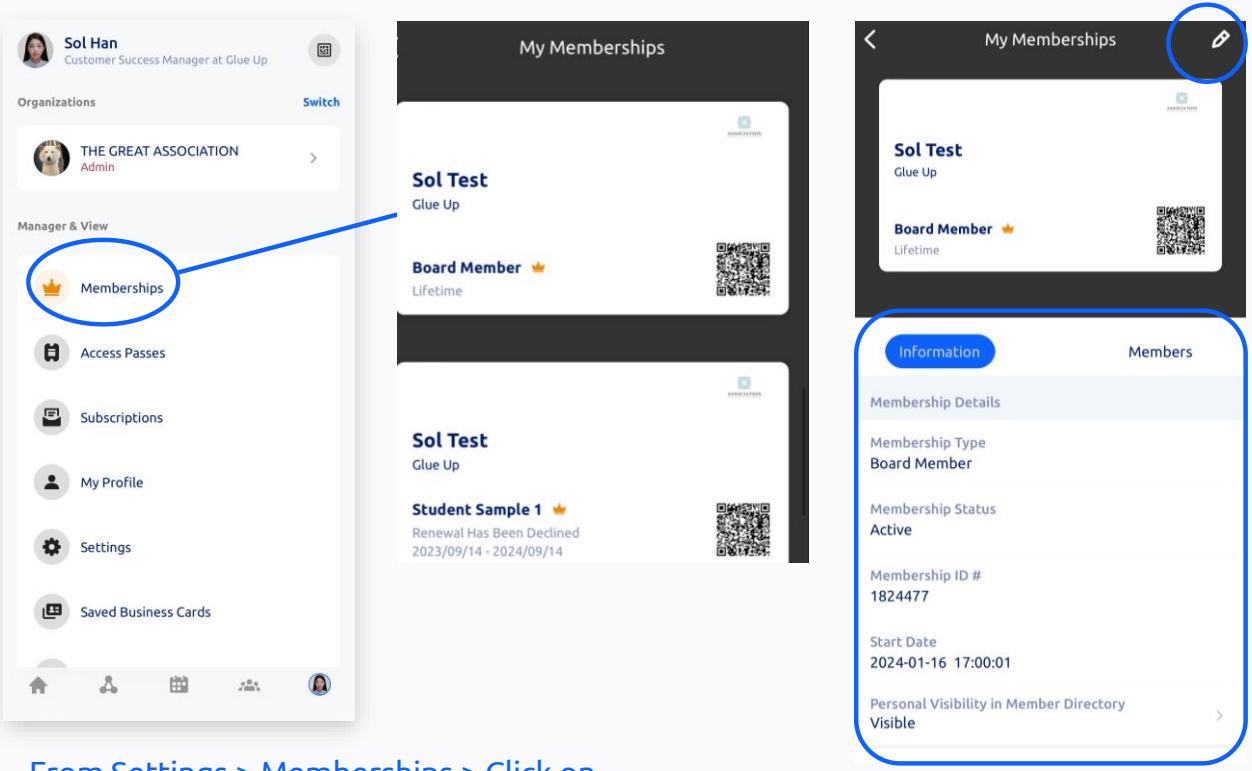


From Settings > Memberships > Click on member card > click on pencil (top right) scroll down > remove org or individual from Member Directory

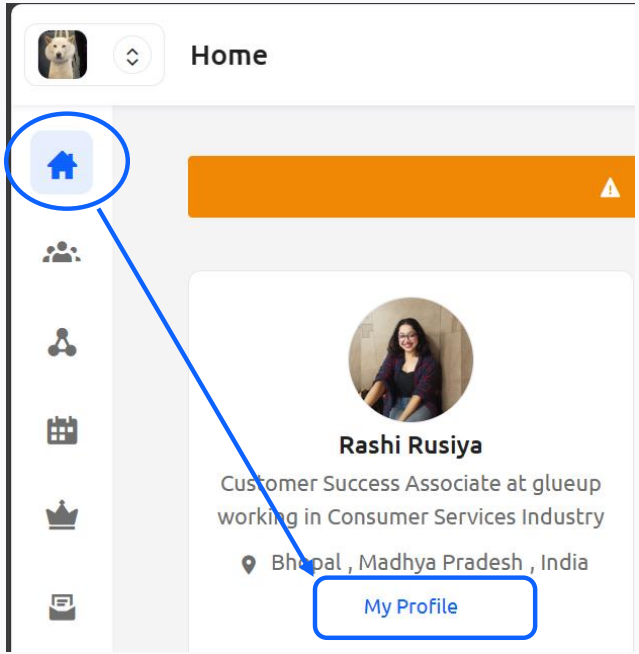
Try Pitch

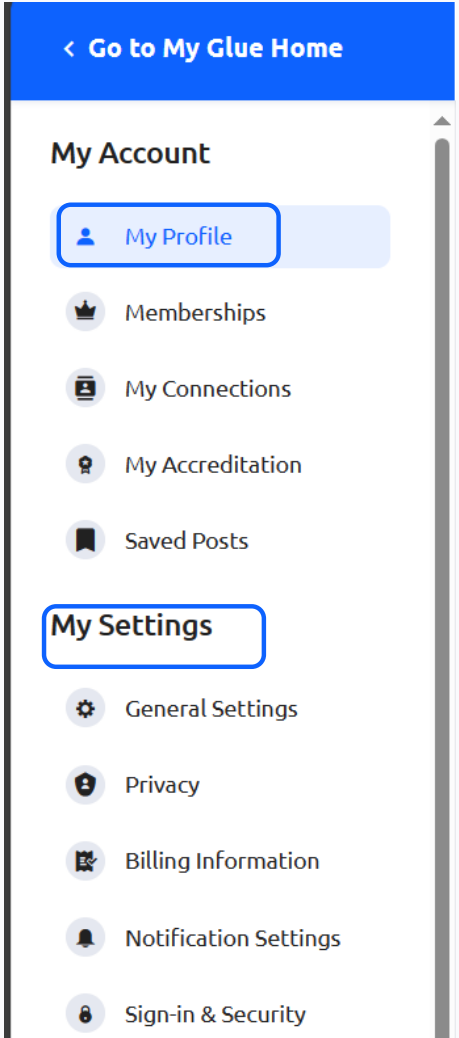
Manage your Profile

Adjust settings & preferences (desktop)

Personalize your profile settings, including:

- Profile information
- Payment Methods
- Notificaciones Preferences
- Member Directory Visibility
- Access to community or Direct Messaging
- Saved Business Cards





Try Pitch

Thank You !

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Try Pitch